

Kündigung

I have cancelled my contract. Why do I still receive invoices?

The accounting of all terminated contracts is up to the final termination date. The notice period of each contract is essential.

The termination date for each individual contract can be find in the cancellation confirmation we send you via email and in the customer service center under the menu "contract details".



The screenshot shows the EUSERV Internet Kundencenter interface. On the left is a navigation menu with links like Login, Cover Page, Logout, Customer- / Contractdata, Customer ID, Account: active, Services: active, Contracts, Customer Account / Invoices, Customer Data, Settings, Payment Type, New Order, Transfer Domain, Community / Forum, Wiki / Documentation, Affiliate Program, Coupons, Acquire new Customers, API-Administration, and Support Requests. The main content area is titled "Vertrag :: Details" and contains a table with contract information.

Vertragsdaten:		
Vertragsnummer:		
Tarif/Leistung:	BackupHD 2-1	
Artikelcode:		
zum Vertrag gehörende Domains:	keine Domains vorhanden	
Bestellt am:	27.06.2011	von IP:
Letzte Änderung am:	26.03.2013	z.B. durch Tarifänderung
Status Bereitstellung:	✓	fertig
Bereitstellung am:	27.06.2011	
Vertrag gekündigt zum:	27.08.2013	
Kündigung rückgängig machen:	Kündigung zurücknehmen	eine bereits bestätigte Kündigung wird sofort rückgängig gemacht

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Author: EUserv Kundensupport
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