Kunden werben Kunden
Questions regarding the "customers recruit customers" process

Where can I see that I successfully recruited a new customer ?

1. *You will find a list of all successfully enlisted products in the customer center (category „Kunden werben Kunden“).*
2. *You will also be notified via eMail when successfully recruiting a customer.*

Is there a limit for the maximum number of new customer recruitments?

There is no limit for the maximum amount of new customer recruitments.

I succesfully recruited a customer. Why does the recruited product not appear in the commission overview in the customer center?

1. *The recruited new customer hasn't made a successful order yet (e.g. incomplete registration or he cancelled the ordering procedure).*
2. *The recruited new customer didn't enter your customer ID in the "Ich wurde geworben durch" [I have been recruited/enlisted by] field in the registration form.*
3. *The recruited customer is not a new customer but already had active contracts under his (or other) customer IDs.*

My newly recruited customer didn't enter my customer ID during the ordering process. Can I hand in my customer ID later?

No, belatedly submitted customer IDs can not be considered.

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Author: EUserv Support
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