# IMAP/POP3

## Which criteria are used for spam / virus detection ?

For virus detection several renowned anti-virus programs, among others the OpenSource product ClamAv, are used.

For spam detection we use public rules as well as adjustments that are mostly region- and language-related.

Moreover options and features like SPF, DomainKeys etc. flow into the evaluation of the eMail.

Also whitelists/blacklists are maintained automatically. There are no special whitelists/blacklists for our customers. However we are evaluating the realisation of such lists for our customers.

The management of the detection routines is conducted by a specially trained expert team.

Unique solution ID: #1389
Author: EUserv Support
Last update: 2012-07-16 12:21


**(c) 2026 EUserv Internet <support@euserv.de> | 2026-11-23 00:14**
URL: https://faq2.euserv.de/content/73/143/en/which-criteria-are-used-for-spam-_-virus-detection-.html