# IMAP/POP3

# Error message "-ERR [IN-USE]". What can I do ?

Problem:

When retrieving your eMails you get the following error message:

Server response:" -ERR [IN-USE] Unable to lock maildrop: Mailbox is locked by POP server"

Fix:

Please wait for about 24 hours. The problem will be detected and fixed automatically by our mail servers.

Unique solution ID: #1473
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