

# **I am no longer a customer for quite some time. I want to delete my account with any personal data. How does it work?**

In accordance with § 35 (3) of the german Federal Data Protection Act BDSG, a blocking takes place instead of the deletion, to comply with the legal storage times. Because of a retention period of 10 years for invoices, data can not be deleted but blocked.

We solely can block your data in compliance with the german Federal Data Protection Act BDSG, because you entered into a contract with us after ordering.

A blocking of the data implies the deletion of all data that are not contract-related.

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